

Subject: Your Reservation Confirmation for Trip ID: 2365-9521

Date: Sunday, 19 February 2017 at 12:47:09 PM Australian Eastern Standard Time

From: American Express Travel

To: gregoryerice@me.com

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YOUR TRIP CONFIRMATION RECORD LOCATORS

AMEX TRAVEL TRIP ID: **2365-9521**



Hotel Patagonico

Room 1: **4K7VER**

YOUR HOTEL DETAILS

Your Selected Hotel

Hotel Patagonico

Klenner 349, Puerto Varas,



Mon, Apr 10, 2017



Fri, Apr 14, 2017

1 Room 4 Nights

ROOM DETAILS

Standard Room, 1 King Bed - 1 king bed

Room Restrictions and Cancellation Policy

This reservation is non-refundable. Cancellations or changes made at any time are subject to a 100% charge.

TRAVELER INFORMATION

Guest

Contact Information

Room 1 main guest: GREGORY RICE

Request: None

Main Contact

gregory rice
XXXXXX45000
gxxxxxxxxxe@me.com

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COST & BILLING INFORMATION

Cost Information

Room 1 (4 Nights) **\$ 447.32**.....

Taxes & Fees **\$ 0.00**.....

Cost **\$ 447.30**.....

NOTE: Additional government taxes & fees may be charged by the hotel upon check-out and are not included in the price details above.

Credit Card Information

Cardholder: On File

Card Type: American Express

Card Number: XXXX-XXXX-XXXX-4005

Billing Information

Your billing information for the selected card account is on file.

YOUR BENEFITS



Card Membership Travel Benefits

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PLAN FOR YOUR TRIP



Planning ahead so you'll know the things to do, see, and eat while you travel is the fun part, but don't forget to help protect your trip against unforeseen events. [Click here](#) for information on American Express Travel Insurance.



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- Additional government taxes & fees may be charged by the hotel upon check-out and are not included in the price details above.

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Upon cancellation of the transportation or travel services, where the passenger is not at fault and has not cancelled in violation of any terms and conditions previously clearly and conspicuously disclosed and agreed to by the passenger, all sums paid to the seller of travel for services not provided will be promptly reimbursed to the passenger. This provision does not apply where the seller of travel has remitted the payment from customer to another registered wholesale seller of travel or a carrier, without obtaining a refund and such other provider fails to provide the agreed-upon transportation or service. In this situation, the initial seller of travel must provide the passenger with a written statement accompanied by bank records establishing the disbursement of the customer payment, and if disbursed to a registered wholesaler of travel, proof of current registration of that wholesaler. This transaction is covered by the California Travel Consumer Restitution Fund (TCRF) if the seller of travel was registered and participating in the TCRF at the time of sale and the passenger is located in California at the time of payment. Eligible passengers may file a claim with the TCRF if the passenger is owed a refund of more than \$50 for transportation or travel services which the seller of travel failed to forward to a proper provider or such money was not refunded to the passenger when required. The maximum amount that may be paid by the TCRF to any one passenger is the total amount paid on behalf of the passenger to the seller of travel, not to exceed \$15,000. A claim must be submitted to the TCRF within 12 months after the scheduled completion date of the travel. A claim must include sufficient documentation to prove the claim and a \$35 processing fee. Claimants must agree to waive their right to other civil remedies against a registered participating seller of travel for matters arising out of a sale for which a TCRF claim is filed. A claim form may be requested by writing to: Travel Consumer Restitution Corporation; P.O. Box 6001; Larkspur, CA 94977-6001; or by visiting the TCRF's website at www.tcrfinfo.org.

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If transportation or other services are canceled by the seller of travel, all sums paid to the seller of travel for services not performed in accordance with the contract between the seller of travel and the purchaser will be refunded within thirty (30) days of receiving the funds from the vendor with whom the services were arranged, or if the funds were not sent to the vendor, the funds shall be returned within fourteen (14) days after cancellation by the seller of travel to the purchaser unless the purchaser requests the seller of travel to apply the money to another travel product and/or date.

HAWAII:

Please visit http://cca.hawaii.gov/pvl/files/2013/06/consumer_rights.pdf for information on Hawaii consumer rights. The name and address of the financial institution which maintains our travel agency trust account is Bank of Hawaii, Waikiki Branch, 2222 Kalakaua Avenue, Honolulu, HI 96815. The name of the trust account is a Client Trust Account.

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If a charge for a purchase is included in a Pay Over Time feature balance on your Linked Account (for example, the Extended Payment Option), the statement credit associated with that charge may not be applied to that Pay Over Time feature balance. Instead the statement credit may be applied to your Pay in Full balance. If you believe this has occurred, please contact us by calling the number on the back of your card.

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