Subject: Re: [ID#2017021915000027] Contacto desde www.lagogrey.com

Date: Saturday, 25 February 2017 at 5:08:12 PM Australian Eastern Standard Time

From: Greg Rice

To: María José Chicuy via Ventas Turismo Lago Grey

Thanks for your help Yanina.

I'll pay by credit card – can you please send me the link to the payment form?

Thanks

Greg

From: María José Chicuy via Ventas Turismo Lago Grey <ventas@lagogrey.com>

Organization: Turismo Lago Grey

Date: Saturday, 25 February 2017 at 1:11 AM **To:** Gregory Rice <gregoryerice@me.com>

Subject: Re: [ID#2017021915000027] Contacto desde www.lagogrey.com

Hi Greg Rice,

I did your booking and down below I will describe it.

Booking Codr 8842 GREG RICE X 2 IN 16.04.17 OUT 20.04.17 01 HAB MAT SUP Program MAjestic Glaciers DEADLINE 05 MARZO TOTAL \$3.200 USD

There are two ways to pay:

A) We have an Account in U\$ dollars

Banco de Chile Number <u>05-008-00185-10</u>

Turismo Lago Grey S.A.

R.U.T. 78.413.000-2

Swift **BCHICLRM.** Please send a copy of the transaction to <u>infoweb@turismolagogrey.com</u> Ask to your bank how much will be the commission for the transaction? Banks sometimes make discounts over the amount of the transaction. Which implicate we do not receive the total amount.

B) Or we can charge the amount in your credit card fill in a form through a link which I'll send you after confirming this way to pay.

Every booking must be paid 100% before deadline. / date of the services

Cancellation Policies

Our guests have to consider, at the moment to cancel a reservation (a reservation which has been made trough our booking department), that we will charge an extra fee for the follows conditions: Lodging

From 0 to 29 days before check in: 100% of the booking From 30 to 45 days before check in: 50% of the booking More than 45 days before check in: 0% of the booking

Excursions and navigation

From 0 to 14 days before check in: 100%

More than 15 days before check in: 0%

Thank you for your request.

Kindest Regards
Yanina Sánchez
Sales Department
Turismo Lago Grey S.A.
Lautaro Navarro 1077 - Punta Arenas - Chile
Hotel Lago Grey - Lago Grey Sector no number - Torres del Paine - Chile
Email: ventas@lagogrey.com - Web: http://www.lagogrey.com/

23/02/2017 - 21:35 - Greg Rice escribió:

Thank you for the information.

I would like to proceed and book the Majestic Glaciers 5 Días y 4 Noches for 2 Adults 16-4-17 to 20-4-17.

I can't see where to book the package on the website http://www.lagogrey.com/en/bookings-hotel-lago-grey-bookings.html\

Can you assist.

Thanks

Greg Rice

From: María José Chicuy via Ventas Turismo Lago Grey <ventas@lagogrey.com>

Organization: Turismo Lago Grey

Date: Monday, 20 February 2017 at 11:45 PM **To:** Gregory Rice <gregoryerice@me.com>

Subject: Re: [ID#2017021915000027] Contacto desde www.lagogrey.com

Hi Gregory,

We have rooms available on your date request IN 16.04.17 OUT 20.04.17. Down below I will describe the program:

Majestic Glaciers 5 Días y 4 Noches

DAY 1 Pick up from the Airport / Hotel in Punta Arenas / Puerto Natales. During the trip you will enjoy the magnificent landscape of the Magellanic Estancias, flora and fauna. The transfer also visits the Cueva Del Milodón, a natural monument that includes a cave which is notable for the discovery in 1895 of skin, bones and other parts of a giant ground sloth called Milodon. Welcome drink, dinner and accommodation in Hotel Lago Grey.

DAY 2 Full Day excursion through Torres del Paine National Park. This is without doubt one of the most spectacular national parks in the country. A world biosphere reserve, it has a huge variety of plant and animal species which, with its incredibly beautiful setting has made it an almost unequalled destination. The excursion is box lunch included. Return to Hotel Lago Grey. Dinner and accommodation in Hotel Lago Grey

DAY 3 Breakfast and lunch included. This day we will sail to the base of Grey Glacier. After 1

hour of navigation and being witnesses of beautiful landscapes, we will reach the Grey glacier front wall, the most important one inside the Torres del Paine National Park. At the present time this huge natural marvel with over 25 mts. height, has amazing colors and shapes, mysterious sounds that come from the inside, making it a overwhelming and spectacular natural event. Dinner and accommodation in Hotel Lago Grey.

DAY 4 Excursions to the nearby Mount Ferrier. This excursion is an unforgettable experience for hiking and trekking lovers. The summit is located 1.559 meters above the sea level and physical condition is required. For those who are not able to reach the summit, a panoramic place is located at 600 meters above sea level. Up here we will be able to see the Pingo and Grey glaciers and the Macizo Paine. This 4 hour tour is an incredible opportunity to see the Torres del Paine National park from a very different point of view. Lunch, dinner and accommodation in Hotel Lago Grey **DAY 5** After breakfast, transfer to Punta Arenas / Airport. Important: Consider a 5 hours trip from Lago Grey to the Airport. Flights after midday are advisable.

DOUBLE BASE 1.600 USD per person.

GENERAL CONDITIONS: Private transfer. Price per person. Included: Welcome drink. Entrance tickets to Torres del Paine National Park and Cueva del Milodón. Meals in Hotel Lago Grey. Open Bar in Hotel Lago Grey for national brands beverages and beers, house wine. Shared excursion in Torres del Paine, guide included. Navigation ticket onboard Catamaran Grey III, subject to weather conditions, availability and minimum of passengers in September, October, March and April. Shared hiking to Ferrier Mount. WIFI in public areas. 15% off in our hotel store. Not included: Alcoholic International brand Beverages. Laundering. Tips. Phone calls. Guided transfers. Air ticket. All that is not specified as "included". Validity: From october 1/2016 to april 30/2017.

*On April for navegation we need a minimum of 15 passenger to departure so the program could be change the schedule a little bit.

Thank you for your request.

Kindest Regards
Yanina Sánchez
Sales Department
Turismo Lago Grey S.A.
Lautaro Navarro 1077 - Punta Arenas - Chile
Hotel Lago Grey - Lago Grey Sector no number - Torres del Paine - Chile
Email: ventas@lagogrey.com - Web: http://www.lagogrey.com/

19/02/2017 - 03:15 - gregoryerice@me.com escribió:



Contacto desde www.lagogrey.com

Gregory rice Nombre:

gregoryerice@me.com +61418338265 E-mail:

Teléfono: Nacionalidad: Australiano

Cantidad de adultos: 0 Cantidad de Ninos:

Programa: Fecha de llegada: Majestic Glaciers 16-04-2017

Comentarios: Can you please provide rate details? Internet Search

Como nos encontro: