




From: travelonline.au@service.americanexpress.com
Subject: American Express Travel Australia Reservation 2491162
Date: 3 March 2017 at 6:18 AM
To: gregoryerice@me.com



The trips that you care about protected with American Express Travel Insurance*



* Terms, conditions and exclusions apply

You have successfully completed your booking.
Please print a copy of your itinerary and take it with you on your trip.

This is an important document a copy will be emailed to you.

BOOKING STATUS

THIS BOOKING HAS BEEN CONFIRMED Booking Number **2491162**
Booking Date 02/03/17

TRAVELLER INFORMATION

Lead Traveller
Mr GREGORY RICE
12/36 CARWOOLA STREET
BARDON, QLD 4065
AU
Phone: - +61 418338265

BOOKING AGENT

AGENCY
American Express Travel Australia
Level 3/12 Shelley Street
Sydney, NSW 2000
AU
Phone: - 1300 303 877 (Mon to Fri 09:00 to 18:00 AEST)
Fax: - 1300 137 990
Email - travelonline.au@service.americanexpress.com

AGENT
AU Card Members

TOTAL AMOUNT (IN AUSTRALIAN DOLLARS)

Price Includes: All taxes and surcharges.

Price	15,750 points
Tax	\$0.00
PAYMENT RECEIVED:	13,154 points + \$25.96
Balance Due	

YOUR ITINERARY

[PRINT VOUCHER](#)

HOTEL

Confirmation: 3864459

Best Western Finis Terrae
★★★★★
AV. COLON 766
Punta Arenas
Chile
Punta Arenas
CL
56-61-209100
Room description Standard Queen
Room type: Double rooms

Checkin: Saturday 15/04/17
Checkout: Sunday 16/04/17
Nights: 1
Occupants: 2 Adults

Mr GREGORY RICE
12/36 CARWOOLA STREET
BARDON, QLD 4065
AU
Mrs Julie Rice

Supplier confirmation: 151651342
[Cancellation policies](#)

TERMS & CONDITIONS

Click here to view the full [Terms and Conditions](#)

TRAVEL DOCUMENTS

Thank you for choosing to travel with American Express Online Travel. Please read the below details carefully.

Flights

This is your e-ticket itinerary document. We recommend you take a printout of the booking confirmation and present with your identification at airport check-in.

Following a joint directive from the Federal Aviation Authority (FAA) and the United States Department of Transportation (DOT) majority of airlines are banning all Samsung Galaxy Note7 phones from airplanes. Individuals may not transport or ship a Samsung Galaxy Note7 device on their person, in carry-on baggage, or in checked baggage on flights. The ban is effective from Saturday, 15 October 2016.. Please refer to respective airlines and countries' websites for further information.

Hotel, Car Hire and Activity Vouchers

Hotel, car hire and activity vouchers will be available to print online on completion of the reservation. You will be required to present the voucher to the supplier upon arrival or check-in. Please take note of the local support phone numbers provided on the voucher and any special conditions applicable.

TRAVEL INFORMATION

International Flights

The Australian Government requires certain information of all passengers travelling to and from Australia in view of heightened security requirements. In accordance with this, airlines request passport information to be entered into a passenger's booking prior to departure. We recommend travellers to facilitate completion of this information via the airline online check-in system prior to arriving at the airport. It is the responsibility of each traveller to ensure the information is accurate prior to departure.

Passport

All individuals departing from Australia must be in possession of a valid passport. If your passport is due to expire within six months of your return arrival back in Australia then under normal circumstances you should obtain a new passport. Should you be travelling on a travel document other than an Australian Passport you may require a visa or permit to re-enter Australia.

Travel Insurance

Protect the journeys you care about. American Express Travel Insurance offers a range of plans and benefits to suit your travel needs. Select from Annual policies to Single Trip cover for both Domestic & International travel. There are even optional extras available to customise your policy.

Get a quote online now, visit americanexpress.com.au/travelinsurance

Buy Travel Money Online

Did you know that American Express offers great online rates for travel money? You can simply buy online and collect your travel money from over 3200 locations around Australia. With over 60 foreign currencies available, American Express Currency Exchange has your travel money needs covered.

To buy online, visit fx4you.com/australia/americanexpress

Visas

Please ensure you have any applicable visas for the country(s) you are visiting or transiting as it is your responsibility to obtain correct visa documentation. Information can be found on the following site: www.dfat.gov.au/visas/

Travel to the USA

Travellers who are nationals of established Visa Waiver Program countries must apply for an Electronic Travel Authorisation. An online application must be completed at least 72 hours prior to departing Australia to travel to the USA. For registration details we recommend you visit ESTA : <https://www.cbp.gov/travel/international-visitors/esta>

Travellers to Canada

Effective March 15 2016, Canada's Electronic Travel Authorization program became mandatory. Visa-exempt foreign nationals who fly to or transit through Canada will need an Electronic Travel Authorization (eTA). An online application must be completed at least 72 hours prior to departing Australia to travel to Canada. For registration details we recommend you visit website eTA online: <http://www.cic.gc.ca/english/visit/eta-start.asp>

Seating & Meals

The airlines may change, without previous notice, the pre-assigned seating and special meal requests as shown on your itinerary.

Checked Baggage & Quarantine

Baggage policies vary by airline, booking class, frequent flyer status, baggage size and weight, Fees may apply and payment is applicable at time of check in. Please refer to respective airlines and countries' websites for further information on checked and restricted baggage policies/fees and quarantine items.

Changes and Cancellation

If you want to change or cancel the arrangements you have booked in any way, we will try to help you, although we cannot guarantee that we will always be able to do this as changes are subject to availability at the time and to the transport or accommodation providers' terms and conditions. For any changes that can be made, we will charge the price that applies on the day the change is made. Changes and cancellations are subject to charges, from us and from the supplier. Please read our terms and conditions, and the information on the voucher to find out more.

Please note, in the event of a booking amendment or cancellation, American Express reserve the right to apply the following service fees and conditions in addition to any charges assessed by the relevant airline and or supplier.

(a) Amendment Fee: \$33.00 per person, per change

(b) Cancellation Fee: \$55.00 per person

(c) Refunds: Any applicable refunds will be credited to your American Express Card. No Membership Rewards points will be refunded. No cash refunds will be given.

Have an enjoyable journey and we look forward to being of assistance again in the future.